EXHIBIT "1"

TO RANDY J. PERLMUTTER DECLARATION IN OPPOSITION TO MOTION FOR SUMMARY JUDGMENT AND IN SUPPORT OF MOTION FOR LEAVE TO AMEND COMPLAINT

Α

JAKE LINTHICUM, having been duly sworn by the Notary Public, was examined and testified as follows:

EXAMINATION BY ATTY. PERLMUTTER:

Q Good morning. As you may know, I'm the attorney for -- there are six plaintiffs in this case, so I might just refer to them all as plaintiffs. If individually, I will mention them as individual people.

Have you ever been part of a deposition before?

Q Okay. Essentially this young lady right next to us is taking down everything that we say. While they are very good and she's very dexterous, if we talk over each other, she can't type both of us, so I will ask a question, you will answer it. If you need me to repeat the question at any time, I will repeat it. If you don't understand it, just say you don't understand it. And if your lawyer objects, just wait for her to give you permission to answer. Then at any time if you want to take a break, as long as there's not a question pending on the floor, then you can go and take a break at any particular time. Those are the essential ground rules.

Is there any reason you would not be able to testify truthfully today, are you under the effects of any alcohol or drugs or anything that would affect your ability to answer questions honestly today?

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1
         0
              And what was your role as a sales manager?
 2
         Α
              I was in charge of the Portland, Maine,
 3
     distribution center and maximizing sales for that area.
 4
         0
              Okay. So the distribution center, is that
     essentially a warehouse where the bread gets delivered
 5
 6
     before going out to the respective warehouses for delivery
 7
     at the stores?
              It is one of those end warehouses.
 8
         Α
 9
              It's an end warehouse, so it is actually where the
10
     drivers come, pick the product up and deliver it?
11
         Α
              The employees pick up the product and put it in
12
     their individual route vehicles there. '
13
         Q
              And then they went out for delivery?
14
              Uh-huh.
         Α
15
         Q
              Did you supervise any of the drivers in the depot?
16
         Α
              Yes.
              Now this is the Portland, Maine, distribution
17
         0
     center, correct, you said?
18
19
         Α
              Yes.
20
         Q
              Okay. So what was your role in managing these
21
     drivers? Can I call them drivers? If there is another
22
     word, you can correct me, but just for ease.
23
               MS. SUDBURY: And we are still talking about the
24
     spring, 2010 to '13?
25
               MR. PERLMUTTER: Correct, when he was -- when he
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1 was a sales manager. 2 Α Route sales associates is how I would refer to 3 them. And I would review their orders, make sure that they are keeping the customers full of product and that the 5 product is in code, picking up new customers. Picking up new customers, what did that entail? 6 7 MS. SUDBURY: During that timeframe? MR. PERLMUTTER: Yeah, I'm still within that --8 9 correct. I would visit restaurants, nursing homes, ask if 10 Α 11 they are happy with their current supplier, provide pricing 12 and product for them to test out, try to get the business. 13 Q And did the route sales associates do that as well? 14 15 Very limited amount. Α 16 What do you mean by very limited amount? Q They didn't have much motivation to grow the 17 Α 18 business as route sales associates. 19 Now at this LePage, the Portland, Maine, Q 20 distribution center, were all of the route sales 21 associates, were they employees of LePage? 22 Α Yes. 23 Q Any of them independent contractors? 24 A No. Okay. And then around I guess when the spring of 25 Q

1 Probably not weekly, but I e-mail with him every Α 2 month, I would say. 3 Q So is it your testimony that your only real job 4 duty associated with the Newburgh warehouse has to do with vehicles? 5 Α 6 No. What else? 7 Q 8 I also deal with the distributor relations in Α 9 Newburgh. Please describe that. 10 0 11 Α That would be any issue he has with independent 12 distributors that he's not sure how to handle, he would bring that to my attention. 13 14 Why you? Q 15 Because I'm in charge of the distributor agreement Α 16 with the company, making sure that we treat all the 17 independent distributors as independent business people. 18 Now before this promotion, so before you started 0 19 in the spring of 2013 position, you never dealt with 20 independent contractors in the context of delivery, 21 correct, the drivers? 22 Α Correct. 23 So how was it explained to you -- well, who explained to you the process of using independent 24 25 contractors in New York?

1 is motivating sales growth. 2 Q Okay. The main reason. Did they explain to you 3 that it saves the company money to use that model? 4 A They explained that it also shifts controllable 5 expenses to the distributors, when the distributor has their own delivery vehicle, they take better care of it 6 7 than driving a truck that they are not responsible for. 8 0 So I take it the answer to my question was yes, it 9 does save the company money by --MS. SUDBURY: Objection. Asked and answered. 10 11 That's okay. You can answer. You didn't really Q 12 answer it. Did anybody explain to you that this saves the 13 company money by shifting the controllable expenses to the 14 independent operators? I never saw any P&L comparisons on when those 15 16 expenses shift and the changes. 17 0 I didn't ask you that. Did anybody explain to you 18 in any way that it saves the company money by using that 19 model? 20 MS. SUDBURY: Objection. Asked and answered. 21 Q You can answer. 22 Α No. 23 What's -- you were part of the transition to the 24 Newburgh warehouse to independent contractors, correct? 25 Α Yes.

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1
              You went to meetings there with the drivers?
 2
         Α
              The meetings weren't held at the warehouse.
 3
     were held at a hotel.
 4
         Q
              Over about three consecutive Wednesdays, does that
 5
     sound correct?
 6
         Α
              Yes.
 7
              So are you aware of when the -- well, are you
         0
 8
     aware -- so prior to the conversion -- commencing the
 9
     conversion, did you have any contact with the Newburgh
10
     distribution center?
11
         Α
              No.
12
              And when -- when were you informed or when did you
         0
13
     first learn that this transition was going to occur, was it
     when you got promoted or some other time?
14
15
         Α
              It was when I got promoted.
16
              And there were already people delivering product
         Q
     from that Newburgh warehouse to stores in that Newburgh,
17
18
     Middletown, New York, geographical area, correct?
19
         Α
              Uh-huh.
20
              You were saying about eight routes, is that still
         Q
21
     the same, or more or less?
22
         A
              More or less.
23
              And how many of those were independent contractors
24
     when you were promoted?
25
         Α
              Zero.
```

1 So they were all employees of a company at the 2 time you got promoted? 3 Α Yes. And do they all work for the same company? 4 Q 5 Α No. 6 I believe there were two companies, one was called 7 Route Relievers and one was called Special Teams; is that 8 correct? Α Yes. 9 10 So some employees worked for Special Teams and 11 some worked for Route Relievers, correct? 12 Α Yes. 13 Q And there came a time where the employees for 14 Route Relievers were told that they were going to have to 15 transition to Special Teams in anticipation of becoming 16 independent operators, correct? 17 MS. SUDBURY: Object to the form. 18 Q You can answer. 19 Α I know the bakery stopped using Route Relievers at 20 one point. 21 Do you know why? Q 22 I'm not sure. I wasn't over HR at that point. Α 23 (Exhibit No. 1, Collective Action Amended Complaint, 24 marked for identification.) 25 Q Okay. You are now famous. I'm going to show you

Again, do I have it correct that they took place 1 2 on about three consecutive Wednesdays, two being the sales 3 pitch and the third being sign-up? 4 MS. SUDBURY: Object to the form. 5 Yes, it was three Wednesdays. Α By the way, have you done that at other places or 6 has this been the only time you were involved in one of 7 those presentations? 8 9 Α It was not the first. So you have done other ones prior to your time in 10 0 11 New York? 12 Α Yes. So is it your understanding that the people who 13 were working either for Route Relievers or for Special 14 15 Teams were told that either they purchased their routes or 16 they would only be able to run them for a period of time 17 until somebody else wanted to purchase those routes; is that correct? 18 They were given the opportunity to purchase their 19 Α 20 territory. 21 Q Or lose their job? MS. SUDBURY: Object to the form. 22 23 Correct? Q 24 No, that's not the other option. Α 25 So they could have stayed on as employees of the Q

happened to someone's assignment if they chose not to buy.

- Q Are there any company owned routes operating within the three-year period -- it's now four years almost -- the spring of '13 to present in the Newburgh distribution center?
 - A Can you say the timeframes again?

- Q From the time you got promoted until present, are there any company operated routes that aren't operated by independent operators?
- A Are there any territories in Newburgh that were never owned by a distributor at any point, is that the question?
- Q That's one way to answer it -- ask it, right, correct, that were operated -- I'm not talking about for vacation periods. For periods of time other than short-term coverage, operated by company employees.
- A There's been periods where territories have been not owned by distributors and operated by the company in Newburgh.
- Q Is that usually when an independent operator either gives back his route or his route is taken away and there is no independent operator to purchase that route, is that usually the reason?
- A Yeah, there's periods where no independent operator owns the territory. I think the example I'm

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1
     thinking of is we created a territory by purchasing a
 2
     section from Mr. Heinrich and Mr. Fryar and putting a new
 3
     territory on, so that territory went a period of time with
     no owner while we were looking for somebody.
 4
 5
         0
              What period of time was that?
 6
         Ά
              That was somewhere -- somewhere in the middle of
 7
     2014, I believe.
 8
         0
              Do you remember for how long?
 9
         Α
              How long was that new territory open before it was
10
     sold, I can't say.
              So that was an intentional -- a thought-0out
11
         0
12
     intentional -- withdrawn.
13
               That was an intentional decision by the company
14
     to create a new route?
15
              We -- it was something we worked with with the
16
     distributors there, two of them, I believe, Heinrich and
17
     Fryar, they came to us looking to sell portions of their
18
     territory because it was more than they could handle.
19
     agreed to purchase it and put a new territory on.
20
         0
              Okay. And do you remember how long -- is that
21
     route still in effect in Newburgh?
22
         Α
              Yes.
              And who is operating that route now, do you know?
23
         Q
              Right now, it's being operated by the company.
         Α
              And who is that?
         Q
```

24

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1
     Exhibit 2.
                 If you could take a look at that and tell me if
 2
     you recognize that document.
 3
         Α
              I don't know if I have seen this document before.
              Okay. By looking at it, can you recognize what it
 4
         0
     is?
 5
              It's a document tracking DOT compliance.
 6
         Α
 7
              Which is right in your purview of your
         Q
 8
     responsibilities, correct?
 9
         Α
              Yes.
10
              It's one of your main job functions, right, is
         0
11
     dealing with the vehicles and the whole vehicle --
12
         Α
              Yep.
13
              Okay. So do you recognize those route numbers?
         Q
14
              Yes.
         \mathbf{A}
              Okay. So this is all -- you see the date, the
15
         Q
16
     month of February, 2015?
              Uh-huh.
17
         Α
18
              And you will see that -- do you know a person by
         Q
19
     the name of Jon Ward?
20
         A
              Jon Ward I believe is employed by the bakery
21
     directly. I believe he's a sales rep.
22
         Q
              And Fred Sheppel?
              Fred is a sales manager currently in Connecticut.
23
         Α
              Is he an independent operator?
24
         Q
25
         A
              No.
```

1 0 Has he ever been an independent operator? 2 Α No. 3 Q What about Ray Sanders? 4 Α Ray Sanders works for one of the temp agencies. 5 Was working for one of the temp agencies in Q 6 February of 2015 because that's when this was generated? 7 Α He was a sales manager at one point. I don't know 8 when he made the transition to working for a temp agency. 9 0 Is he still employed with the company? 10 Is he? Α 11 Yes, is he? Q 12 He works for one of the temp agencies right now. Α 13 He's assigned to the bakery. 14 Is that Special Teams or Route Relievers or some 15 other company? 16 Α Special Teams. 17 Special Teams. So is it accurate to say that 0 18 Mr. Ward, Mr. Sanders and Mr. Sheppel did not have to 19 purchase their own vehicles to operate their routes? 20 MS. SUDBURY: Object to the form. Vaque and 21 ambiguous. 22 Α That's correct, they did not have to purchase their own vehicle. 23 24 You would know that because that's again within 0 25 your responsibility, correct?

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1
         Α
              Yes.
 2
         Q
              So do you know how long Mr. Sheppel operated a
 3
     route out of the Newburgh depot?
         Α
 4
              No.
              Did Mr. Sheppel have to purchase product to
 5
         0
 6
     deliver to the stores?
 7
         Α
              No.
 8
         Q
              Did Mr. Sheppel have to assume any of those
 9
     shifting controllable expenses that you were talking about
10
     earlier?
11
         Α
              No.
12
         Q
              I will ask the same question for Mr. Ward, do you
     know how long he worked or operated a route out of the
13
14
     Newburgh depot as an employee of the company?
15
         Α
              No.
16
         Q
              Do you know if he's still operating the route?
17
         Α
              No.
18
              He's not?
         0
19
         Α
              No, I do not know.
20
         Q
              You do not know. Is that because your only --
     your scope of responsibility starts and ends with the
21
22
     independent operators, so you don't really worry about
23
     the --
24
         Α
              Mr. Ward is a sales rep, so he is neither a temp
25
     service person or an independent distributor, so his
```

1 I put together the distributor agreements and the Α 2 franchise disclosure documents. 3 0 You say you put them together, you just assembled them? 4 Physically printing them, putting their 5 Α 6 information into the distributor agreement with all the 7 specifics of each territory. Is it accurate to say that the company uses one 8 Q 9 form agreement for a distribution agreement, plus all the 10 exhibits that are attached thereto, the promissory note, 11 all the other exhibits that are attached, it's one standard 12 form? 13 MS. SUDBURY: Object to the form. Speculation. 14 We will talk about these six plaintiffs. They are Q 15 all the same, all the agreements are the same, all the 16 exhibits are the same? Α The exhibits are different. There are different 17 18 territory descriptions on each territory, different list of authorized products that they have sold in the territory, 19 20 and different values associated to the bill of sale. 21 Q Right. So every IO, independent operator -- I 22 call them IOs because that's what Craig calls them --23 operated a different route, different volume stores? 24 Α Uh-huh. 25 So there was a different cost of purchasing the 0

Q Okay. So, for example, there's a Shop Rite store that one of the IOs will deliver product to, right?

A Uh-huh.

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Q Does somebody from the company negotiate the shelf space and the product levels with the store or does the independent operator do that?

Α Shelf space and product levels are two different The product level is something each store has their own requirements for. Some stores might say, you know, we require that it's at least one high of bread during these hours, some stores might require it's always two high on bread, so the product levels, what the store requires is a store by store basis. And different customers work with either the bakery or the independent distributors when it comes to actual shelf space and displays. Distributors have the ability to -- you know, at a smaller customer or store, they might have a good relationship, you know, and get extra space in the aisle if it's like a smaller independent store, but a big store like a Shop Rite has set space that's negotiated mixed between the distributors, store and company.

Q Just so I'm perfectly clear on that issue, so the big box stores such as a Walmart, a Hannaford, a Shop Rite, a Price Chopper, stores like that, the independent operator really can't effect the shelf spacing in the store?

1 MS. SUDBURY: Object to the form. Asked and 2 answered. 3 0 Correct? The distributor has the ability to pick up extra 4 Α displays in the store, and depending on the relationship 5 with the local managers, they might have ability to change 6 7 the shelf space, but there's normally a mapped out area of 8 the aisle for each brand determined by the customer. 9 0 And a store like -- maybe a smaller store like a 10 Quick Check or a gas station convenience store, their 11 independent operator may have a little more flexibility because the stores can be a little more flexible with what 12 they take in the stores to sell? 13 14 That's accurate. А But most product that's sold are sold to the 15 16 bigger stores such as Price Chopper, Hannafords, Walmart, 17 places like that, correct? 18 MS. SUDBURY: Object to the form. 19 Not to the Quick Checks of the world, gas stations Q 20 of the world, right? 21 MS. SUDBURY: Object to the form. Asked and 22 answered. 23 The larger customers sell more product than smaller customers. 24 25 Prior to the independent operator model being put Q

```
1
     in place and actually post that with the company drivers --
     well, withdrawn.
 2
 3
               Do you know what stale product is?
         Α
 4
              Yes.
              What's stale product?
 5
         Q
 6
              Stale product is product that's been pulled from a
         Α
 7
     customer because it's past the coding on it.
 8
         Q
              We will come back to that.
 9
               Do you know how many hours a week the average
10
     independent operator operates his route?
              I wouldn't be able to answer that because there's
11
         Α
12
     no average independent operator. It's all over the place.
13
         0
              Well, you understand that stores have requirements
14
     for deliveries?
15
         Α
              Yes.
16
              That some stores, especially bigger stores don't
         Q
17
     like deliveries past a certain hour of the day?
18
         Α
              That's true.
              So would it be fair to say that the independent
19
         Ó.
20
     operators get started early in the morning, some may be
21
     earlier than others, but early in the morning?
         Α
22
              Yes.
23
              And then they go to the warehouse, they pick up
     their orders for the day and they go and deliver the
24
25
    product?
```

Α 1 Yes. 2 Ó And some customers require deliveries five days a 3 week? 4 Α That's correct. Q And some less? 5 Α 6 Yes. And then on the days that the independent 7 Q operators -- actually any of the drivers are not delivering 8 9 product, they have to work on those other days that they are not delivering, but they have to go to either pull 10 11 product or take product that was previously delivered in 12 the back room and bring it out to the front of the store, 13 correct? MS. SUDBURY: Objection. Calls for speculation. 14 15 0 If you know. That would depend on each territory. 16 Α 17 territories have customers that require them going in on nondelivery days and pulling up product and some 18 territories don't at all. 19 20 Q Well, territories or stores? 21 Α I'm talking about the mix of customers. 22 Q So let's talk about the routes in the Newburgh depot. 23 24 Α Uh-huh.

Newburgh depot, do you know if any -- if there are

25

Q

any territories in the Newburgh depot that don't have at least one customer that requires seven-day service?

MS. SUDBURY: Objection. Calls for speculation.

MR. PERLMUTTER: You keep saying that, but he knows the answers to a lot of these questions. You are just throwing the speculation out there.

O You can answer.

A I don't know if every territory in New York has a Hannaford which would be the customer I know that requires Wednesday and Sundays. I'm not sure every single one has one.

Q Okay. So we would have to take the drivers' words for how often they have to work, correct?

A Yes.

Q Now the days they have -- now if a customer like a Hannafords wants seven-day service and the independent operator doesn't want to give seven-day service, does the independent operator have the option to not give the seven-day service?

A If they could work that out with their store in some way or they could choose to hire a merchandiser on those Wednesdays and Sundays, like some people choose to, that's what some distributors have done to avoid having to personally go in on Wednesday or Sunday.

Q Pay somebody to actually operate their route for

1 them? 2 Α Yes. 3 0 Which costs the independent operator money, 4 correct? 5 Α True. 6 Does a company operator have to hire somebody to Q 7 merchandise the store? Nobody has to hire anybody. 8 Α 9 0 Fair enough. Would a company operator ever have to be in a position to hire a merchandiser to merchandise 10 11 the stores on the days they don't deliver? No, that would never happen. 12 Α 13 Because the company would have somebody do that Q 14 for them, correct? 15 I don't think we allow as a company people paying someone else to do their job. 16 17 0 So you would either have the company operator work 18 the seven days or you would split up the route between more than one company driver for that particular route? 19 20 Α It's probably on a case by case basis. 21 Q What's your experience? 22 When I was a sales manager in Portland, they would Α be responsible for doing their own Wednesday services 23 because we had all Hannafords in Portland. And then on 24 25 Sunday, like one out of seven would cover multiple

1 that the percentage that -- why don't you explain to me 2 what the standard discount is. 3 Α Standard discount is the profit margin that a distributor would make purchasing that specific class of 4 product. 5 Ô 6 In other words, they get a 23 to 3 percent 7 discount depending on what the product is from what you 8 sell to them and what they then sell to the stores? 9 Α Correct. 10 And why was there a temporary additional discount? Q 11 Temporary additional discount because each Α territory is different, different expenses, different net 12 sales and customer makeup. The temporary additional 13 14 discount is there to give them a chance to grow the sales 15 to a point where they don't need the temporary additional 16 discount anymore. 17 Q Was there a definition of temporary when these 18 proformas were rolled out? 19 Α No. 20 Q It was going to be as -- we will take a look at it as it goes on basis? 21 22 Α Correct. So some people got longer discounts than other 23 Q 24 people? 25 Α They were all different.

1 And then he's owning -- he or she would be owning 0 2 distribution rights, in other words, the right to sell 3 products within the territory the company created; is that accurate? 4 Yes. 5 Α Okay. So then the next page, did an independent 6 0 7 operator have an unfettered right to purchase more than one 8 territory? 9 Α Yes. What was the criteria for being able to purchase a 10 0 territory, more than one? 11 More than one territory, if they were able to come 12 Α up with a business plan on how they were going to operate 13 14 it. Other times distributors purchased a second territory, they have shown the ability to operate one territory for a 15 certain period of time already successfully. 16 Prior to selling any of these routes to the 17 Q 18 independent operators, did you perform -- did the company 19 perform credit checks on them? 20 Α No. Why not, if you know? 21 Q I'm not sure. 22 Α But there are multiple ways that if I guess things 23 Q go bad, that the company can reacquire the route either 24 25 voluntarily through the independent operator or

1 involuntarily through the company taking it back under 2 certain circumstances, correct? 3 Α Yes. 4 0 So it's fair to say the company felt protected 5 that they could extend credit to people --MS. SUDBURY: Object to the form. 6 7 -- who may not otherwise be able to afford it? 0 8 MS. SUDBURY: Calls for speculation. I'm not sure I understand the question. 9 Α 10 Now part of their obligation was to form a ·Q 11 corporation, correct? 12 Α Yes. Is there a reason that they had to form a 13 14 corporation versus a limited liability company or something 15 like that? 16 Α I just know that the distributor agreement our 17 bakery was working with required that they use a 18 corporation. The limited liability company is a different 19 type of entity. 20 Q And did the independent operators incorporate 21 privately through -- or did they do that through the 22 company? 23 I believe it was a mix. Some distributors, we referred them to a company they could use to get the 24 25 corporation set up and I believe some found their own way

above what was anticipated in the proforma?

- A Yeah, that would be any change in value since they purchased the territory.
- Q Who had the biggest -- who has the bigger say in the change of value, the company or the independent operator?
 - A That could be different on each territory.
- Q Well, it's true that the independent operator is sometimes forced to take on new stores and deliver to them, correct, their national accounts?
- A If there's a customer in their territory that opens up, as part of their distributor agreement, they are obligated to service that customer.
 - Q They have no choice, correct?
- A As long as it's in their territory, yeah, they are required to service the customer.
- Q And part of -- there are two ways that I guess the company feels -- the company realizes value, one is by actually selling product from a store, correct, like a ShopRite, the more product you sell, the more money the company can make, correct?
 - \mathtt{A} Yes.
- Q And then the more space you have on the shelves, the less space for competitors to come in there and sell product, correct?

```
1
         Α
              Yes.
 2
         Q
              Thereby making the Flowers company or the company
     brand stronger, right?
 3
         Α
 4
              Yes.
              And sometimes the amount of product on the shelves
 5
         0
     that the company wants may contradict with the interest of
 6
 7
     the independent operator who may not want as much product
     on the shelves for other reasons, correct?
 8
 9
               MS. SUDBURY: Object to the form.
                                                   Calls for
     speculation.
10
11
         Α
              I don't know if that's true.
12
              So behind you is a long book shelf. There are
         Q
13
     five slots of books, right?
14
         Α
              Uh-huh, yes.
              Those books have probably been here since I
15
16
     graduated law school, you know, 20 years ago, right?
17
         Α
              Uh-huh.
              Bread perishes, right, as a matter of fact --
18
         Q
19
     withdrawn.
20
               All company products perish, correct?
21
              Yes.
         Α
              Some shorter than others, correct?
22
         Q
23
         Α
              Yes.
24
              So a company driver doesn't care how much product
         0
25
     is on the shelf because when the product goes over date,
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stale, they just pull it off, bring it back to the warehouse and the company either sells it at a thrift store or disposes of it some other way, correct? Α Yes. But if an independent operator spends, A, a lot of time pulling stale, or B, has to deal with a lot of stale, that can impact his bottom line, right? They get credit for selling it back to the thrift Α store for the same amount they paid for it. So no independent operator loses money on any 0 stale product? Α Not unless they go over a stale cap percentage. Created by the company, correct? Q Α Yes. And this is one of the big issues that the company Q has with the independent operators, right, they don't really agree a lot of times with the stale cap, correct? I have had distributors dispute the stale cap. Α There is lots of e-mails on those as a matter of fact, right, where you are going back and forth with the sales manager of the depot trying to resolve issues relating to stale, correct? I have had e-mails about stale before. Α And many of the -- you understand many of the Q independent operators' positions, right, that we are forced

1 to put product in a store that is not going to sell, but 2 the company is making us put the product on the store shelves for their own reasons, right? 3 Any requirements for amount of product in the 4 A store is a customer requirement, not the bakery's. 5 Right, but the independent operator -- do you know 6 7 how often these independent operators even see the store 8 managers? 9 Α No. 10 As a matter of fact, would you be surprised to know that most of the time, at most they meet is a 11 12 receiving manager? 13 Α That wouldn't surprise me. 14 That the independent operators can't even get 15 meetings with the store managers because they want to meet 16 with company representatives, are you aware of that? 17 Α No. 18 But if I told you that was true, would it make Q 19 sense to you? It would be kind of a case by case thing. 20 Α 21 distributors have good relationships with their store 22 management and some have no relationship. 23

Q Well, but it's accurate to say -- you've been in this business awhile now, right, you've been in the business for a long time, seven years?

24

Α 1 Yep. So a Hannafords has their own corporate structure, 2 0 3 right? 4 Α Uh-huh. So they want product placed the same in all their 5 stores on a scale basis, correct? 6 7 Yes. Α So what impact could an independent operator have 8 0 9 to affect that planogram, if you want to call it, stock 10 level, they can't, right? 11 No, Hannafords' requirement for how in stocked Α their stores are is the same for all their stores, I 12 believe. 13 14 And they tell the company that and then the 15 company tells the distributor this is what you have to do? 16 Α I'm sure there are times where we have made 17 distributors clear on what the store requirements are, 18 yeah. 19 Do you know if the independent operators know 20 whether the requirement is coming from the company 21 sometimes or the particular store? 22 Α I'm sure they know who it is coming from if we provide them with an actual communication from the store, 23

whether it's an e-mail or their general guidelines that's

made available to distributors. Walmarts and Hannafords I

24

```
1
     had a high amount of stale.
 2
         Q
              Right. Because Hannafords requires the company to
 3
     put a lot of their private label bread on their store
     shelves, A, to sell it if they can, and B, to keep other
 4
     products off the shelves, right?
 5
 6
         Α
              Yeah, they require that their shelves are full.
 7
              It's the business model, right, sell bread, you
         Q
     know, take back what's not sold, right?
 8
 9
         Α
              Uh-huh.
10
              You are just going to bring another series of
11
     product next week, right?
               MS. SUDBURY: Object to the form.
12
13
         Α
              What was the question?
14
              Hannafords knows that if they get a delivery
15
     today, they are also going to get other deliveries
16
     throughout the week, right?
17
         Α
              Yes.
18
              So -- and it's the independent operator's job to
     keep fresh product on the shelves, right?
19
20
         Α
              Yeah, the distributor, it's in his best interest
21
     to keep the customer full and happy.
22
              If he doesn't, he gets what's called breach
         Q
     letters, right?
23
              If the distributor violates the terms of the
24
         Α
25
     distributor agreement, we could get a breach letter.
```

Q We will talk about breaches in a little while.

A Uh-huh.

- Q And so Mr. Schucker's complaint was I have got to go to this store and bring all this bread to this store that doesn't sell in essence to keep other products off the shelf and it forces me to go over my stale cap because I can't service these big clients this way without the product going over the stale cap, that was his complaint, right?
- A I don't recall if he was charged for going over the stale cap at any point.
- Q Well, the stale cap number kept changing, right, it doesn't stay the same?
 - A Yeah, that's on a territory by territory basis.
 - Q And who makes that determination?
 - A That would be something that the bakery determines.
 - Q So if the stale cap -- if the independent operator goes over the stale cap, he starts getting charged for product that's out of code?
 - A If a distributor goes over the stale cap, the distributor agreement says bakeries won't repurchase an amount of stale, it's just that we won't repurchase over a certain percentage if someone is over the stale cap and they can choose to do what they want with that stale

product instead of selling it back to the bakery.

Q What could they do with it?

- A They could sell it to farmers. They could sell it to a stale account, such as Big Lots, Dollar Tree. They could give it to charity, write it off on their taxes.

 They can bring it home and make sandwiches.
- Q That was good. That was a good answer. But the bottom line here is that the company will only accept a certain amount of stale product before they start making deductions from the independent operator's gross sales for that particular week?
 - A It's on a territory by territory basis.
- Q Once again, every territory has a stale cap, correct, a cap of stale that the company will accept back?
 - A Not necessarily.
- 16 | Q Excluding company routes?
 - A No, there are some distributors -- you know, if there's a customer that has high stale just based off their location and that distributor is ordering, rotating the product, you know, doing everything they can to reduce stale, while still keeping the customer happy, we would work with that distributor.
 - Q We will come back to that. We will go for a little while longer and then we will take a quick break. I just want to finish this exhibit.

the sales pitch was, doesn't matter what your credit 1 2 history was, we don't care about your ability to pay it 3 back, you guys want this opportunity, we are giving you 4 this opportunity, no questions asked? 5 MS. SUDBURY: Object to the form. 6 Α What it says there is accurate. So is my question accurate, was that answer a yes? 7 Q 8 MS. SUDBURY: No. Object. 9 MR. PERLMUTTER: That's all right. You can 10 object. 11 MS. SUDBURY: Asked and answered. 12 Α I'm not sure exactly how you worded it. In other words, it doesn't matter what your 13 Q previous payment history is, your credit history or your 14 ability to pay, you can get financing through our company 15 16 without restriction? 17 Α Yes. 18 Okay. And all the notes were 10 years at 12 percent interest? 19 Correct. 20 Α 21 Do you know how they came up with the 12 percent 22 interest? 23 Α No. Did anybody object to the 12 percent interest? 24 Q Out of these plaintiffs? 25 Α

1 Q Yes. 2 Α I don't recall. 3 0 Was that a negotiable number? Α No. 4 Was the cost of the route negotiable? 5 Q No, but there were times where distributors 6 Α 7 pointed out that certain customers that were valued might 8 not be open longer and things like that, so there were -that was the only territory value negotiations, this 9 10 customer closed last week kind of thing. 11 And from your -- when I say your, I mean the Q 12 company perspective, you feel safe because you are 13 collecting the principal payment plus the interest every 14 week anyway, so there's a security there, correct? 15 It comes automatically out of their settlement 16 statements. So they can't miss a payment, in other words, that 17 0 would be a material breach of the agreement, but they 18 19 couldn't do it because you take it for them? 20 Α There's some territories that collect so much cash that they do need to send money into the bakery each week 21 22 to cover the expense of that coming out of their territory, 23 so that's not true 100 percent of the true. That's none of my six quys though, right? 24 0 25 Α No.

```
So is it accurate to say that they already knew
 1
 2
     the order of delivery, the days they had to be there, kind
 3
     of the whole process for running that particular territory?
 4
         Α
              They were all familiar with the territories they
     purchased.
 5
         Q
              Ross Schucker, for example, had worked there over
 6
     three years in the same territory, correct?
 7
         Α
              I'm not sure.
 8
 9
              Okay. But it's accurate to say they were all --
         0
10
     they all bought the territory they were operating at the
11
     time?
12
         Α
              I'm not sure.
13
              Is there any document that would jog your memory
         Ò
14
     on that that could tell you who bought what territory, what
15
     they were operating beforehand?
16
         Α
              I know who bought what, but I can't recall who was
17
     assigned where.
18
         0
              Okay. But they were all operating routes,
19
     correct?
20
         Α
              Yes.
21
         Q
              And every territory had some of the same players
     in it such as some of the same stores such as Hannafords,
22
23
     Price Chopper, ShopRite, Walmart, stores like that,
24
     correct?
25
         Α
              Yes.
```

1 So it's accurate to say before they became 2 independent operators, they were reporting to company sales 3 managers, correct? 4 Α Yes. And those sales managers told them basically what 5 they had to do, what time they had to be at the warehouse, 6 7 what stores you had to go to, when you had to go, right? Α 8 Yep. So are you saying that the day they signed their 9 10 independent operator agreement, all that now changed and 11 it's your ability to negotiate what stores you want to go to, when, where, how, how much product, that all became 12 13 shifted to the independent operator? The customer requirements didn't change, but once 14 15 they became an independent operator, they could definitely 16 change the service orders that they serviced the customers, they could change how they serviced the customers, what 17 18 time they come into the depot in the morning. And the company could change things as well, 19 right, orders, quantity of product, things like that, 20 21 right? 22 Α For the independent distributors? 23 Q Yes. No, the company shouldn't adjust distributor 24 25 orders.

- Q Shouldn't, but they do, correct?
- A There's some occasions where the distributor doesn't have the ability to order something and the company gets the permission and does so.
- Q Right. And then the independent operator has to deliver that product, correct?
- A If something has been ordered and it shows up and they accept it as product and sell it to them, to customers, then yes.
- Q So are you trying to say that it still depends on the discretion of the independent operator or was the answer to my question just yes?
 - A Does what depend on the discretion?
- Q If the product -- independent operator, Schucker, for example, places an order -- and they have to order several days in advance sometimes?
- A Uh-huh.
 - Q Five days I believe for most stores?
- 19 A Uh-huh.

- Q But he could show up at a particular day to pick up his product and there is product that the company ordered for him, correct, that he didn't order?
- A There would never be a time where it's a surprise to him.
 - Q So if he testified to that or Mr. Valdez testified

It's a word I have always heard associated with 1 Α 2 the independent operators. 3 0 Nobody ever told you why we use the word 4 distributor? 5 Α No. Okay. Again, the job function that's being or the 6 Q 7 opportunity that's being presented is essentially you are going to go to a warehouse, you are going to pick up bread 8 9 and snacks, you are going to deliver them to the stores, 10 you are going to pull stale product, you are going to 11 rotate product, you are going to come back at the end of 12 the day with whatever is left over in your truck, upload 13 data, go home, and the next day, do a similar thing, 14 correct? 15 MS. SUDBURY: Objection. Mischaracterizes prior 16 testimony. Those are all functions that a distributor would 17 Α take part in, yeah. 18 19 So to ask it maybe a different way, the core job 20 duties didn't change the day they signed the independent 21 operator agreement, the distributor agreement, right, their 22 job didn't change really? They didn't have a job anymore. They had a 23 24 business to operate, and starting then, how they serviced

the customer within the requirements was completely up to

them.

- Q As long as they did those core duties?
- A Those core duties are part of what needs to be done to service the customers.
 - Q And they needed to be done the day before they signed the independent distributor agreement as well, right?
 - A Yes.
 - Q Why are the -- why is there some -- withdraw.
 - Why is there a company representative or employee at the depot in Newburgh?
 - A Are you asking what the job function of a sales manager is?
 - Q If you know.
 - A They are responsible for maintaining the distribution center upkeep, keeping company trucks and territories not owned by distributors operating, and they are to help the distributors grow the business, help them set up new customers and the company's handheld, help them with any questions on promotions customers are having. The main function is to help grow sales with distributors.
 - Q Okay. And Exhibit 3, going back to the equity piece, not all routes that are repurchased or sold to third parties have grown where there is more equity than there was when it started, correct?

Yeah, sometimes territories lose value. 1 Α 2 So when this informational presentation is being 0 3 given to the employees, is that told to them, that what you are buying may decrease? I see a slide that says it can 4 5 Is there one that says it could decrease? increase. I would have to look through the whole 6 7 presentation again. 8 0 Do you remember anybody in the presentation ever 9 saying that to these people? 10 Α Pointing out that the value could go up or down, I 11 can't recall. 12 It just talks about how you get equity, paid-in 0 equity or appreciated equity, right? 13 14 Yes, I saw that slide earlier. 15 Hiring your own employees, on 356, you may hire 0 16 your own employees. Did the company have any say as to if 17 an independent operator wanted to sell a route, would they 18 have input on who the route got sold to? 19 There are certain things that would make someone a 20 qualified buyer, buying a territory directly from another distributor. 21 Such as? 22 Q 23 They would need to be -- have a corporation set 24 up, be able to provide a vehicle to deliver product to the

25

customers.

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I think each distributor has their settlement statement go to different types of accounts. If it goes to an account in their personal name or in an account in their business's name, I don't know who had it set up what way. Well, you would agree that there's a difference in a business being like a Flowers Foods, Inc. and somebody setting up an independent contractor route, that those businesses aren't the same, right, you work for a big company, correct? I would say that. Α These are a whole bunch of little tiny companies, Q right? Α They could do more than just their bread distributorship with CK Sales with their company, but for the most part, I think they were primarily for that. Well, they were limited on the products they could Q sell, right? They were limited on what brands they had the Α rights to distribute. They couldn't sell any competing brands, correct? Q Α That's correct. Back to 359 now, when I asked you about the qualifications of a potential buyer, your buyer must be a bona fide qualified purchaser. What does that mean? As we went over before, the same requirements that Α

 $\|($

were required of the previous owner.

- Q On page 361, it talks about the company repurchase guidelines of the territory. And this particular page is between six months and five years. Do you see that on page 361?
 - A Yep, I got it.
- Q So again, here, there's a formula for the company repurchasing the territory, right?
- A Uh-huh.
- Q And the company will pay to you any paid-in equity, right? It says it right there, in essence, pay to you any paid-in equity, right?
- A Yes.

- Q Anywhere in this slide or anyplace else, does it say what happens if there is no equity in the route?
 - A I would have to go through all the slides again.
- Q So if it's not in there and there was no equity in the route, as a matter of fact, there was negative equity in the route, what is the obligation of the independent operator at that time if they want to give the route back or resell the route, I should say?
- A If there is negative appreciated equity, you mean, as in the territory value has gone down, there's no way to have paid-in equity?
- Q Right.

```
so that they can -- well, give them tips on how to manage
 1
     their money; is that accurate?
 2
         Α
              Yes.
 3
              And they actually gave an example of how much
 4
         Q
 5
     money they should put aside to save for vacation and things
 б
     like that, do you recall that?
 7
         Α
              Yeah.
              As a matter of fact, I think the example you used
 8
         0
     or the company used -- when I say you, I mean the
 9
10
     company -- was if you put away X amount per week, at the
11
     end of one year, you would have enough money to pay for a
     week's vacation, for example?
12
              I do recall a slide breaking down how much they
13
         Α
     would have to pay for -- save up per week for time off.
14
15
              Now company operators don't have to pay for
         Q
16
     anybody's vacation time, right?
17
         Α
              Pay for anybody's?
              Well, I'm sorry, their own vacation time, do they?
18
         Q
              I'm not sure how the temp service vacation time
19
         Α
             I believe they accrue some amount of vacation after
20
     works.
21
     some period.
              Is it your testimony that every company operator
22
         Q
23
     works for a third-party agency?
24
         Α
              No.
              So the ones that work for the company directly, do
25
         Q
```

1 they have to pay people to take vacation? 2 Α No. 3 0 Do they have to pay the company to take vacation? 4 Α No. For example, you get vacation, you don't pay the 5 Q company, correct, to take your vacation? 6 7 That's correct. Α 8 But the independent operators either have to pay a 0 9 fee to the company or pay somebody to operate their route, 10 correct? 11 Α How they run their business when they have a week 12 they want to take off is up to them. 13 Q Is there a third option? They have -- some people have their wife as a 14 15 business partner and she operates it on the week off or a 16 son or somebody who is part of the business. 17 0 So the options are for time off, as I understand 18 them, A, you can pay a fee to the company, I think it's 19 \$150 for the first week and \$350 for any week after that; is that correct? 20 21 Α That's an option. 22 Q That's an option. The second option is that they 23 hire somebody to run their route for them? 24 Α Yes. 25 Option C is using a family member who they 0

```
1
     of their temp service fee, if they chose to use that
 2
     service, you would see on a statement one of those two
 3
     numbers.
 4
         0
              The independent operator gets a settlement
 5
     statement each week, right, and we will talk about it, it
     encapsulates a lot of information, right?
 6
 7
         Α
              Yeah.
              Are you saying it would be on that statement for a
 8
         0
 9
     particular week?
10
         Α
              If a distributor chose to use the company's
11
     service for a time off week and it was their first week,
12
     you would see $150 on that line and you would know they
     used that week.
13
14
              So it would be on the settlement statement itself?
         Q
15
         Α
              Yes.
16
         Q
              Okay. Good. Now there were restrictions on when
     the independent operators could take vacation, right?
17
18
         Α
              The bakery needed to be able to have people to
19
     cover, so that was something they would work out with their
20
     director of sales, scheduling time off weeks.
21
         0
              So if I can shorten that answer, the answer is
22
    yes, right?
              Yes, the bakery --
23
         Α
               MS. SUDBURY: If they are using this service.
24
25
               MR. PERLMUTTER: Excuse me, please.
```

```
1
         Α
              The bakery scheduled time off weeks with
     distributors ahead of time.
 2
 3
               MR. PERLMUTTER: Please don't do that again.
               MS. SUDBURY: I will do whatever I want.
 4
 5
               MR. PERLMUTTER: Whatever you want, really?
              Okay. So again, just because your lawyer jumped
 6
         Q
 7
     into my question, there were restrictions on the time the
 8
     independent operator could utilize the service for
 9
     vacations, correct?
              They had to be prescheduled with their director of
10
         Α
11
     sales.
12
              Again, the answer is yes, right?
         Q
13
               MS. SUDBURY: Objection. Asked and answered.
14
               MR. PERLMUTTER: He's not answering it.
15
               MS. SUDBURY: He did answer. You didn't like the
16
     answer, but he answered.
17
              It's a yes or no question. Were there
         0
18
     restrictions, yes or no?
19
               MS. SUDBURY: Objection. Asked and answered.
20
         Q
              Yes or no?
21
              It had to be prescheduled.
         Α
              So they couldn't do it on their own volition, they
22
         Q
    had to work with somebody from the company to make sure
23
24
     that it was available, as a matter of fact, there is a lot
25
    of e-mails that go back and forth about people who wanted
```

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time off in the summer and other times of the year, right? MS. SUDBURY: Objection. The question is vaque and ambiguous. You are referring to this service? MR. PERLMUTTER: If he understands it, he can answer the question. My answer still stands that it needed to be Α scheduled ahead of time. Q So if I produce e-mails that show that there are a lot of machinations at work to try to get people time off and there is actually responses that they can't get time off, would that refresh your memory as to how the process works? MS. SUDBURY: Object to the form. If the bakery wasn't able to schedule a time off week because we didn't have coverage, then that week wouldn't be one where we could offer that service. 0 On page 383, this is the informational presentation. Keys to being a successful distributor, the first bullet point, work closely with our sales management They are there to help you be successful, not to tell you what to do or how to do it. That's how it was presented to the independent -- the potential independent operators, correct? Α Yes. Do you know if that is really how it is in Q

```
opportunity to speak to the decision-maker of a Hannafords,
 1
 2
     for example, to change some of the process?
              They have every ability to speak to the management
 3
         Α
 4
     at their store.
 5
              So are you aware -- you have personal knowledge of
 6
     any independent operator of my six being able to go to --
 7
     go into a Hannafords or Shop Rite or some other store and
     speak to the manager directly about the requirements of the
 8
     customer?
 9
              Of your six, no, I don't know of any specific
10
11
     negotiations they did with their stores.
              As a matter of fact, Mr. Valdez was running two
12
         Q
     routes at one time, correct?
13
14
              I know he owned two at one point.
              Correct, he owned two, I'm sorry. And do you know
15
         Q
     why he owned two?
16
17
         Α
              He was successful in his first one and he wanted
18
     to expand.
              Are you guessing or is that -- do you know that to
19
         0
20
     be true?
              I know that to be true.
21
         Α
              So did he want the second route, which was
22
         Q
23
     Mr. Schucker's old route, right?
              Uh-huh.
24
         Α
25
              Because that's where he lived in Middletown,
         Q
```

that's the reason he wanted that route?

- A I think he gave me that as one of the reasons.
- Q But your testimony is because he was successful at the first, that he wanted the second to build off that, correct?
 - A I know that was one of the reasons as well.
- Q And do you know if there was a period of time that Mr. Valdez was not actually operating the sales route, he had two people working for him?
 - A I wasn't aware of that.
- Q And are you aware that Mr. Valdez made numerous attempts to speak to store managers in his territories about various issues relating to his route and they would never speak to him and he was informed that they would only speak to company representatives?
 - A I can't recall that.
- Q Okay. So you wouldn't know if that's true or not?
- A I would not.
- Q Okay. Mr. Valdez was deposed in this case, so he has already testified. So if Mr. Valdez, for example, had two routes, two territories, and wasn't able to directly interface with the decision-maker in the particular store, would you agree that could impact his ability to either get more sales or make changes to his route that could make him more profitable?

```
1
     for these agreements, correct?
 2
              Prior to the exhibits.
 3
         0
              Prior to the exhibits. And the exhibits are more
 4
     specific towards the purchase of that individual territory,
     correct?
 5
 6
         Α
              That's correct.
 7
              Okay. But the distributor agreement itself,
         0
 8
     pages -- let's say, for example, on Valdez 1 which is
     Exhibit 6, which starts at Bates stamp 326 and ends on 354,
 9
10
     that will be the same for all distributor agreements,
11
     correct?
12
         Α
              The exhibits are listed in the page range you gave
13
     me.
14
              I'm sorry, I'm sorry. So 326 through 346?
         Q
15
              There's places where the specific date -- the
16
     agreement under is referenced and on page three is --
     territory area is referenced.
17
              What else is different?
18
         Q
19
              I believe that's it.
20
         Q
              Okay. So as a matter of fact, there's a CK Sales
21
     template that contains all of these documents which
22
     includes the exhibits and has the word sample written
23
     across them, right?
              I believe I have seen that before.
24
         Α
25
              So the forms are the same, it's the individual
         Q
```

1 information regarding each territory that's different and 2 whether or not it was financed and things like that by the 3 operator, correct? 4 Α Yes, the terms of the distributor agreement are the same. 5 6 0 And those terms are not negotiable, are they? 7 Outside of the exhibits? Α Well, let's talk about right now -- well, can you 8 0 9 negotiate the purchase price? 10 Not outside of what I have described earlier, Α 11 pointing out customers who might not be part of the 12 territory value. 13 Q So in pages one through 20 at least, before the 14 exhibits start, these terms are not negotiable, correct, in 15 all three models that I have given you, right? 16 That's correct. Α 17 Okay. Again, right now, what I'm just using is 0 18 Valdez 1 to make things a little bit easier, so now I'm on page 327 at the bottom right. It's the body of the main 1.9 20 page with all the good lawyer whereas clauses and things 21 like that. Do you see that? 22 Α Yes. 23 Okay. And if you look about three quarters of the way down the page, there's a whereas that says the parties 24 25 desire to create a right and distributor on which

```
distributor will be authorized to sell certain defined
 1
 2
     products within his specified geographic area. Do you see
 3
     that?
 4
         Α
              Yes.
              So essentially this agreement, if I understand it
 5
     correctly, confers rights on the independent operators to
 6
 7
     sell a certain amount -- a certain type of product within a
 8
     certain location, correct, that's what that says?
 9
         Α
              That's correct.
10
              Okay. Let's go to the next page which is 328 or
11
     page two of this agreement, in the definition section, do
12
     you see that?
         Α
              Yes.
13
              There's a definition of authorized products?
14
         Q
15
         Α
              Yes.
              And one of those authorized products are attached
16
         0
     as a further exhibit, correct?
17
18
         Α
              That's correct.
              There's a sentence midway through the paragraph
19
         Q
20
     that says company may cease selling such authorized
21
     products to distributor upon notice with or without cause,
     right?
22
23
         Α
              Yes.
              So if I understand that sentence correctly in
24
         O
     section 2.3, essentially the company reserves the right to
25
```

- A That sounds correct, yes.
- 2 Q That you took the label?
- 3 A Yep.

4

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17

- Q Okay. How about the Tastykake acquisition, was that while you were in your current position?
- A No, that was while I was a sales manager.
 - Q So in those types of acquisitions where the company purchases new product, they then want that product to be distributed, right?
 - A That's correct.
 - Q So if the company today went out and bought another -- let's say a failing bread company and took it over, they would -- the company would want that product distributed to their stores, right?
- 15 A Yes.
 - Q And the company reserves the right to make the decision to either add or subtract authorized products as it sees fit, right?
- 19 A Yes.
- Q So as my example that we talked about earlier, if all of the sudden a Walmart appears in your territory that wasn't there before, you have to service that product and the company reserves the right under this section, right, to sell that product?
- 25 A If there's -- a Walmart opens up in a

```
1
     distributor's territory, are they required to sell the
 2
     Great Value product, is that the guestion?
 3
         Q
              Yes.
         Α
              Yes.
 4
 5
         0
                     We will go to the next page. 2.7 and 2.8,
 6
     stale is defined there, so stale means products and
 7
     authorized products removed from the market on the
 8
     appropriate color code or designated pickup date, right?
              Uh-huh.
 9
         Α
10
              What does that mean, appropriate color code or
         0
11
     designated pickup date?
12
         Α
              That means that each product has a color twist tie
13
     or tag that shows when it should be removed from the market
14
     to keep product fresh for the customers.
15
         0
              Now can the store -- withdrawn.
16
               There's an expiration date too of the product,
17
     right, there's an expiration date, is that what we are
18
     talking about, like bread has an expiration state?
              It's not always the same.
19
         Α
20
         Q
              It can be different. So a store can consider a
21
     product out of code technically before it expires?
22
         Α
              That's correct.
              And that's the company's -- that's the store's
23
         Q
24
     requirement, correct?
25
              If stores require that something leaves a number
         Α
```

speculation.

A I'm not sure the reason for that. Different customers have different levels of communication with distributors.

Q Well, by your earlier testimony, if the store manager has such a good relationship with the -- I mean, I'm sorry, if the independent operator has such a good relationship with the store, what do they need the company for, they can just make their own deals and their own decisions?

A Some of these customers are large chains and, you know, the decision-making is made at offices outside of the area where distributors operate.

Q And it's usually made up at a higher level than you are at even, right, in the company?

A Yeah, that's true, but there's customers such as restaurants and things like that that distributors are 100 percent in control with working with the customer.

Q Once again, if we are being completely frank here, you are talking about really small customers that -- a Quick Check, for example, is a small customer in most independent distributors' models in our area, correct, or a gas station or a restaurant, it's not a big customer for them, correct?

A That would be smaller, yeah.

- Q I mean we can look at some of the sales reports after lunch and show that some of those may be 2 percent of what they sell to a big box store, correct, I mean pretty small numbers, right?
 - A Yeah, Quick Checks are small.
- Q And restaurants compared to a ShopRite or things like that, right?
 - A Depends on the restaurant, but yeah.
- Q Okay. So 7.1 which is on the next page, three through one, the company reserves the right to solicit and service drop delivery and other nonDSD accounts with products and authorized products in whole or in part in the distributor's territory so long as it is done for a legitimate business reason and not for the purpose of undermining distributor's business. Do you read that -- do you see that sentence?
 - A Uh-huh.

- Q Do you know what that means?
- A I think that would be referring to accounts that get like warehouse delivery and on-line outlets like Amazon Fresh or something, if Amazon Fresh's wearhouse is in the distributor near Boston's territory, people who buy that product get it delivered to their home, you know, via Fed Ex or something or whatever Amazon uses, but it doesn't make sense for our distributor to make that delivery, so

```
it's accounts that are outside of DSD stores which the
 1
 2
     distributor is buying the rights to, DSD in his territory
 3
     for these brands, so it's outside of that. DSD means
 4
     direct store delivery.
              So that could potentially cut into the profit of
 5
     the independent operator, correct?
 6.
               MS. SUDBURY: Object to the form. Calls for
 7
     speculation.
 8
 9
              I really don't have any -- any knowledge of what
10
     kind of accounts like this even exist, if any, in this
11
     area.
              But they do it -- the company could do it as long
12
         0
     as the purpose is not to undermine the distributor's
13
     business, right, the purpose isn't, correct, that's what it
14
15
     says?
16
         Α
              That's what it says.
              Then 8.1, down below, the settlement of account,
17
         0
     that's what we have been discussing before which is each
18
19
     week, an independent operator will get a statement
20
     essentially showing sales and then various deductions and
21
     then a net settlement amount?
22
         Α
              Correct.
23
              Okay. And next page, 332, 8.5, again, in the
     event a chain account or customer implements scan based
24
25
     trading, distributor has to comply with the scan based
```

```
1
     sales histories, preparation of daily and weekly
 2
     settlements, and there's a whole list of things one through
 3
     10, correct?
 4
         Α
              Yes.
              And for that, the company charges the independent
 5
 6
     operator according to 10.2 an administrative fee, right?
 7
         Α
              That's right.
              And that's the same for each operator?
 8
         0
 9
         Α
              Yes.
10
              And it's a $30 a week charge whether they like it
         0
11
     or not?
              That is the charge for using the handheld.
12
         Α
13
         Q
              They also pay a fee to use the warehouse, right?
14
              That's correct.
         Α
15
              Do the company drivers pay a fee to use the
         Q
16
     warehouse?
17
         Α
              No.
18
              For the administration of the reports?
         0
19
         Α
              No.
20
         Q
              So why do they charge the independent operators
21
     those fees?
22
         A
              I'm not sure.
              Do you know how much revenue the company makes
23
     from those fees on an annual basis?
24
25
         Α
              I'm not sure. I'm sure it's a lot less than the
```

```
rent at the warehouse or the handheld expenses.
 1
              Well, they would have the rent at the warehouse
 2
         Q
     anyway, right, whether they had independent operators or
 3
     employees, right?
 4
 5
               MS. SUDBURY: Objection to the form.
 6
         0
              Would the rent change?
               MS. SUDBURY:
                             Speculation.
 7
              No, the rent would not change.
         Α
 8
              So then again, down to 11.1 on the same page, 334,
 9
     company shall deliver products and authorized products to
10
     distributor at a location specified by the company, right,
11
     that's the warehouse?
12
         Α
              Yes.
13
              And distributor will be charged a fee for
14
     warehouse use, so it's for using the warehouse, right?
15
16
         Α
              Yes.
              The warehouse that the company is already paying
17
         Q
     rent for and where company operators are not paying any
18
     fee, there's a fee charged to my plaintiffs, correct?
19
              That's correct.
20
         Α
              Does anybody in the company track the hours that
21
         Q
     the independent operators work?
22
23
         Α
              No.
              And I think all the operators in my case except
24
         Q
25
     for Shane Bower, nobody left the State of New York to do
```

- 1 And the next sentence, distributor has to apply --0 2 I'm sorry, comply with all promotions, feature pricing and 3 things like that, that's the term between the company and 4 the customer, correct? 5 Α That's correct. Okay. Next page, which is 336, this is the 6 Q 7 section after that page and 337 that talks about the transfer or the sale of the distributor's rights, correct? 8 That's correct. 9 Α 10 And this is where we talk about the 5 percent 0 11 transfer fee, right, page 337, 15.4? 12 Α Yep. 13 So it's either 5 percent -- I'm sorry, 15.4, in Q the event of a sale by distributor or by anyone acting on 14 behalf of distributor, the distributor shall pay a transfer 15 16 fee to the company in an amount equal to 5 percent of such 17 gross sale price, but not less than \$2,000, correct? 18 Α Yes. And the reason that they put here is it's in 19 0 20 consideration of the administrative activities taken by the 21 company, right? 22 Yes.
 - Α

24

25

Which is essentially just changing the names and all the internal documents and getting the lease released to a new person and all the work that you guys have to do

```
to really transfer the rights over?
 1
 2
         Α
              Correct.
              So somebody determined 5 percent is a fair number,
 3
         0
 4
     not you, I understand, but somebody said that's a
 5
     reasonable number?
 6
         Α
              Yes.
                     Then on page 338, 17.2 and 17.3, that talks
 7
         Q
              Okav.
     about the noncurable breaches and curable breaches,
 8
 9
     correct?
10
         Α
              Yes.
11
         0
              And the noncurable ones are the really serious
12
     stuff, if something happens, they are pretty defined in
13
     there and it's pretty self-explanatory, right?
14
         Α
              Uh-huh.
              Everything else is what you consider a curable
15
         Q
16
     breach, right?
17
         Α
              Yes.
              Meaning that if you find the independent operator
18
19
     did something wrong under the agreement, you could send
20
     them out a letter essentially saying this is what you did
21
     wrong, here's in the agreement where the problem came up
22
     and you have 10 days to cure that breach, is that the
23
     standard letter?
         Α
24
              Yes.
              Okay. Couple more pages forward, page -- page
25
         Q
```

```
342, section 20.2. Who would get a letter from a
 1
     distributor saying the company is in breach, would that go
 2
 3
     to you?
 4
         Α
              It could make its way to me.
 5
              Is that like where Mr. Schucker sent you e-mails
     regarding the problems with his route, he felt the company
 6
 7
     was doing something wrong, did you consider that notice of
     a company breach or just a complaint?
 8
              I don't recall how he worded his e-mails if he
 9
     alleged that we were in breach of the contract or not.
10
              Have you ever personally ever had to deal with a
11
         0
12
     situation where the company was accused of being in breach
13
     of the agreement?
14
         Α
              Yes.
              How many times?
15
         Q
16
         Α
              One time.
17
         Q
              One time. In how many years?
18
              Three, four.
         Α
              Do you know how many breach letters you have sent
19
         0
20
     out over that same period of time?
21
         Α
              No.
22
         Q
              When I meant you, I meant you or Mr. Price or
23
     somebody you are affiliated with. Is it in the hundreds,
     thousands?
24
25
              It would be over 100.
         Α
```

correct?

A I'm not sure if it's in regards to repayment of the money as much as linking his name to the corporation's name.

MR. PERLMUTTER: Okay. All right. We can break here if you want. This will be a good time.

(A lunch break was taken.)

Q Back on. Welcome back. We were just discussing before lunch the distribution agreements that are part of the exhibits here. 2.6, good industry practice. Who determines whether or not the distributor is complying with 2.6, good industry practice, from a company perspective?

A From a company perspective, that would be something normally made aware to us by customer complaints.

Q Okay. So if a customer complains, does that trigger a violation of the 2.6 portion of the agreement?

A Not always. We would look at the nature of the complaint. A customer can complain about something they really shouldn't be at times and we look at it on a case by case basis and see if it's actually something that's part of their chain service requirements being violated or not.

Q So is every customer complaint -- well, withdrawn.

Generally, does the customer complaint go to the independent operator or to somebody in the company?

A It depends on the customer. Some stores will have

a good relationship with their distributor and open lines of communication and will do it directly to them and others might not.

O So if a customer complains to an independent

Q So if a customer complains to an independent operator, you may never -- again, when I say you, I mean the company -- you may never know about it because maybe the independent operator just took care of the problem?

A That's true.

Q But if it comes to the sales manager or somehow gets to your attention, how is that handled?

A If it's something that sales management and the customer, you know, have met with the distributor on before and it's a trend that's not getting better, that could lead to a breach letter, but it's something that the managers would discuss with the distributor before it gets to that step.

Q Mr. Schucker received a breach letter from a complaint from a Quick Check manager and it involved him not servicing the store on the required amount of days. Do you recall sending him a breach letter regarding that?

A No.

Q If you saw the letter, would that refresh your memory?

A Yes.

Q Okay. Is there a set number of breach letters

A I'm not sure.

Q If he did that and a third Quick Check manager didn't want him to lower the days of service and that third manager complained that he wasn't providing the service that they requested, would that trigger a breach letter?

MS. SUDBURY: Objection. Calls for speculation.

A It could. It wouldn't be automatic. It would be a discussion we would have with Mr. Schucker about the specifics and he might even be given a timeframe before a breach letter to start servicing the customer for what the customer is asking.

- Q You would acknowledge that Quick Check is a very small part of that territory, Middletown, New York, that Mr. Valdez currently has?
 - A They're smaller customers, yes.
- Q And if a smaller store like a Quick Check has a demand that the independent operator believes is unreasonable because it may either impact his ability to service other customers and make more money and they won't change that process, would the company intervene and try to get that three-day service down to two or something like that?

A That would really depend on the case. If a customer is asking for something that's unreasonable and outside of their general service agreements with the whole

Q We will start broad and then we will go more specific, how is that? If I'm specific, there are some, so I'm asking if you are aware of whether or not sales managers have supervisory and or disciplinary authority over the independent operators to ensure compliance with company policies?

MS. SUDBURY: Object to the form.

A Sales managers are there to make sure that the brands are represented properly in the market and that the customer requirements are met, so if something isn't being met or if brands are being misrepresented, sales managers would bring that to the attention of the distributor and it could lead to a breach of contract if it's not being followed.

Q And it's not optional for the drivers to return back to the warehouse at the end of each day and upload the data, correct, to the company?

A It's in their best interest because they want to have the handheld information from their day communicated so that they get settled up with properly.

Q So, for example, a person like Mr. Valdez who resides in Middletown goes to the warehouse in Newburgh to pick up his product every day, right?

A Uh-huh.

Q And he delivers it in the Middletown geographical

he would be willing to work throughout the week. 1 2 know. 3 Q Well, we all agree there's 24 hours in a day, right? 4 5 Α Yes. 6 0 And if you are trying to grow a business and you have a plan to grow your business and then the company 7 comes in and says now you need to do something else that 8 9 may be different than what your vision was to grow your 10 business, that could affect how you run your business, 11 right? 12 MS. SUDBURY: Objection. Calls for speculation. 13 I'm not going to disagree that it would take time Α 14 to service the customer. Again, he had no choice because it's in the 15 16 distributor agreement that you have to service our national 17 accounts, correct? 18 He would be obligated to service a customer in his 19 territory requesting service. 20 Can you give me an example of a requirement the Q 21 company communicated to any of my plaintiffs that saved 22 them time throughout the day? 23 Α Requirement? I know we had an upgrade to the 24 handheld recently that made it run a lot smoother. 25 Software update? Q

 \mathbb{H}

A Yep.

Q How about in relation to the way they do their job from picking up the product to delivering the product to doing pack-outs, anything like that that you can think of?

A I can't think of any changes to recommended best practices that we have implemented.

Q Okay. And if a national account changes its service requirements at any given time, then the independent operator has to change his or her business model to comport with the requirements of that national chain; is that correct?

A Yep.

Q So if a Walmart, for example, wants to get serviced seven days a week, the company would say go service them seven days a week, correct?

MS. SUDBURY: Objection. Calls for speculation.

A I don't know how the company would treat that.

That would be having to have transport bring out product two extra days for the week and that might not be possible.

Q Fair enough. That's fair.

(Exhibit No. 10, E-mails, marked for identification.)

This will be Exhibit 10. It is just a series of e-mails and reports, so we will just kind of go through it.

On the first page, I will give you a chance to review that.

Please do.

```
Tuesday and Saturday.
 1
 2
               MS. SUDBURY: Twice this week.
 3
               MR. PERLMUTTER: I'm sorry, what did I say?
 4
               MS. SUDBURY: Last week.
 5
              I'm sorry, I see he did go twice this week,
     Tuesday and Saturday. Is this one item out of stock or a
 6
 7
     couple? It's a question. I can either write breach for
     not meeting days of service requirements or for violating
 8
     customer's out of stock policy, signed Jake, right, you
 9
10
     wrote that, right?
11
         Α
              Uh-huh.
12
              So there were multiple ways to breach this
         O
13
     particular independent operator, correct, without
     discussion by the way, between you and Mr. Daoust, right?
14
               MS. SUDBURY: Object to the form. Calls for
15
16
     speculation.
17
         Α
              I'm having a discussion right now in the e-mail.
18
              He sent the e-mail to you at 1:14 P.M. and you
     responded at 4:00 o'clock and maybe a couple seconds after?
19
20
         Α
              Uh-huh.
21
              Less than three hours from Mr. Daoust's e-mail to
         Q
22
     yours?
              Uh-huh.
23
         Α
              Is it your testimony that sometime in between
24
         Q
25
     there, you had a conversation with Mr. Daoust about this
```

```
particular issue?
 1
 2
         Α
              I can't say.
              So you don't know?
 3
         0
 4
         Α
              I don't know.
              So all we know is you wrote this e-mail, correct?
 5
         0
 6
         Α
              Yes.
              And you are calling that a discussion?
 7
         Q
 8
               MS. SUDBURY: Object to the form. Asked and
 9
     answered.
10
              You are calling that a discussion or guidance on
         0
11
     how to breach the independent operator?
12
         Α
              Looks like I'm starting a dialogue.
13
              Okay. So then Mr. Daoust wrote back, Acme should
         0
14
     get five days of service, right?
15
         Α
              Yes.
16
              10 minutes later, this is the discussion
17
     continuing?
18
              He is responding to my question.
         Α
              Okay. So was there a breach letter issued from
19
         0
20
     this incident to the best of your knowledge?
21
         Α
              I really don't know.
22
         0
              Okay. And route 7817 is who?
23
         A
              Heinrich.
24
              Okay. After this e-mail communication, there's
         Q
     another e-mail again produced by your attorneys --
25
```

1 MS. SUDBURY: He said over a hundred. 2 Less than a thousand? Q 3 Α Over 100. I would say less than a thousand. More than 500? 4 0 5 A I'm really not sure. If you go to the next page, there's a Bates stamp, 6 Q 7 the next few pages, that start with 0014113. 8 Α Uh-huh. 9 Do you know what these forms are, the next four 0 10 pages? It's not something I have seen before. 11 Α Okay. I'm done with that exhibit. You can put it 12 Q over there if you want. 13 You agree that the company itself relies very 14 15 strongly upon the independent operators to be successful so 16 the company is successful? 17 Α Yes. And that their efforts, the work that they put in 18 0 to delivering the product and taking care of the customer 19 20 service and doing all the things that a distributor 21 agreement requires is really an integral part of the 22 Flowers and LePage business model? MS. SUDBURY: Objection. Calls for speculation. 23 I know that Flowers chooses to use independent 24 25 distributors because it's been a proven industry way to

distributor purchases it.

- Q Do you know what the average independent operator of Newburgh depot earns per year?
 - A No.

- Q No idea whatsoever?
- A I can see totals on their settlement and it's hard for me to tally up total cash collected, like I told you, that's a weekly handheld document that tracks the cash collected, so it's hard for me to know. I don't know what their expenses are outside of the stuff they chose to have deducted off the statement directly.
- Q And some of the drivers that are independent operators today have worked for the company for much longer than the three-year period that they have been independent operators, almost four years, correct, like Steve Heinrich and Mr. Valdez?
- A Yes, some of the plaintiffs before they were distributors worked for Route Relievers or Special Teams assigned to LePage Bakeries.
- Q And is it fair to say that if the independent operator doesn't breach the agreement and there's no reason for the company to be unhappy, that that relationship between the company and independent operator will continue unabated?
 - A If they choose to keep running the business, then

1 yep. From the company perspective, the company would 2 Q have no reason to get rid of the independent operator if 3 they are doing everything they are supposed to do under the 4 agreement, right? 5 6 Α No. 7 0 And in the distributor agreement, I know we went over it in some detail, there's no renewal period in there, 8 right, there's nothing that says this is for one year and 9 10 we renew it? 11 Α No. It is just ongoing subject to the termination 12 Q rights of both parties in that agreement, right? 13 14 Α That's true. 15 And when there were employees of these third-party Q Route Relievers or Special Teams, again, they were told 16 17 where to go, when to be there and those types of things, 18 right? 19 Α Uh-huh. For Mr. Schucker, for example, who worked for 20 0 Route Relievers since 2010, for over three years, he had 21 22 been servicing the same territory he wound up purchasing, 23 right? 24 MS. SUDBURY: Objection. Calls for speculation. 25 Α I don't know his assignment during that time, but

1 Q Size of stores, types of stores, distance to drive? 2 Α Uh-huh. 3 Distance between the stores, some routes may be 0 4 more urban, some may be more rural, some may have bigger 5 6 box stores. There's a whole bunch of factors in coming up 7 with a territory, right? Α 8 Correct. Prior to them becoming independent operators, were 9 all the drivers working on a full-time basis? 10 MS. SUDBURY: Objection. Calls for speculation. 11 12 Α I don't have any knowledge of their hours, but the potential distributor is a full-time position. 13 And that's the position that all my plaintiffs 14 Q 15 were in, right, before they became independent operators, 16 correct? Α Correct. 17 18 We have already established that there's a noncompete in the distribution agreement, so we called it a 19 20 limited noncompete, correct? It's only for the territory described in the 21 Α distributor agreement and for only a year period. 22 23 And all the independent operators are paid on a 24 weekly basis? 25 MS. SUDBURY: Object to the form.

```
back to the thrift store all in one location seems pretty
 1
     convenient to me.
 2
              Convenient perhaps. I'm asking how it enhances
         Q
 3
     the value of their -- of what they bought?
 4
 5
              MS. SUDBURY: Objection. Asked and answered.
 б
         Α
              I'm not sure.
              MS. SUDBURY: We have been at it another
 7
    hour-and-a-half.
 8
               MR. PERLMUTTER: If you want to take a break, we
 9
           I have another hour or so left.
10
              MS. SUDBURY: Let's take a break then.
11
              MR. PERLMUTTER: No problem. I want to make
12
13
     everybody happy.
                     (A short break was taken.)
14
              We started talking earlier about store fines.
15
    you aware that stores issue fines to the company?
16
              The fine is made actually to the distributor.
17
         Α
          (Exhibit No. 12, E-mails, marked for identification.)
18
              I'm going to hand you what's been marked as
19
     Exhibit 12. The first page here of the exhibit, take a
20
     look at that. It's the one that's Bates stamped 0140500.
21
22
         Α
              Uh-huh.
              This is an e-mail from Jason to -- Jason Thibodeau
23
    to Bill Bollati about a couple routes in the territory,
24
     correct, in the Newburgh distribution area, correct?
25
```

A Uh-huh.

- Q And Jason writes did you give copies of these fines to Ross and Steve and let them know they will see charges next week. These fines can be written off at tax season as a business expense. I know it probably won't matter to these guys, but try to give them a positive twist. Thanks, Jason. Do you see that?
- 8 A Yes.
 - Q Are you involved at all in the fine process?
- 10 A Not so much. I'm copied on some e-mails.
 - Q So under what circumstances does a customer fine an independent operator?
 - A The ones I'm aware of are the ones shown here which is Shop Rite, their fines as well as Shaw's.
- 15 Q Shaw's?
 - A Shaw's. I don't know if there is any Shaw's in your plaintiffs' area, but --
 - Q It's the name of a store, I'm sorry.
 - A -- for making mistakes on invoicing at the receiving door is waste time at the busy back door, so the stores, if the distributor says to bring in five loaves of white bread and they actually have four loaves, they would have to redo all the paperwork right there on the spot and that's why the store charges those fines.
 - Q And this is Wakefern who owns ShopRite, correct?

A Correct.

1

2

3

4

5

7

8

9

11

- Q And so now below the first -- there's a line across the page. There's a little small typewritten policy dated 9/27/12, policy for the past five years now, quote, enforced, closed quote. Do you see that?
- 6 A Uh-huh.
 - Q That says mistake on first invoice is \$50, 100 for the second, third is 150, and by the same S/A, a \$300 charge on the fourth. Do you know what the S/A is?
- 10 A I'm not sure.
 - Q Any fines that are generated from these routes are charged to the independent operator?
- 13 A That's correct.
- Q Go to the next page, if you don't mind. This is
 Bates stamped 0018599. Take a look at that.
- 16 | A Yep.
- Q Okay. So this is another e-mail from -- who is
 Joyce Franklin?
- 19 A She's in the accounts receivable department.
- 20 Q Okay. And there's several Lepage employees copied 21 on this?
- 22 A Correct.
- Q And the subject has to do with vendor fines and administrative fees, right?
- 25 A Yes.

Now do company drivers get assessed fines? 1 Q Α 2 No. Why not? 3 0 Α I'm not sure. I believe they get written up by 4 5 their employer. By Lepage, you mean, the company? 6 0 Either Lepage or one of the temp agencies. 7 Α For a company route like for a Lepage driver, do 8 Q you know if they get assessed any fines? 9 No, they don't. 10 Α What happens in a situation where an independent 11 0 operator would get a fine to a company driver, if the 12 13 independent operator gets fined, what happens to the 14 company driver? I believe the company driver receives a writeup, 15 Α warning. 16 And the company pays the fine? 17 Q Correct. 18 Α Or doesn't pay the fine? 19 Q 20 Α I don't know. Okay. Where would the fines assessed to the 21 Q 22 independent operators show up on their settlement statements, if at all? 23 AR ticket charge-backs. 24 Α That would be on a weekly settlement statement? 25 Q

1 points? 2 Α Uh-huh. 3 Q On December 26th, there were two items he ordered 4 that were cut. However, a case of another item, with the item number there, was added to my order that I did not 5 need, it was already stocked adequately in my stores. Do 6 7 you see that? Α 8 Yep. 9 And an independent operator's complaint with that, isn't it that now I'm going to be delivering product that I 10 know is not going to move off the shelves, it is just more 11 12 work for me? MS. SUDBURY: Objection. Calls for speculation. 13 I can see that that was his concern in the e-mail. 14 Α 15 Wasn't that his complaint in general? Q 16 Α Yes. So the next bullet point, on December 30, 17 Q six items were cut from his load, a product that his stores 18 needed, and the potential loss of \$302.96 in stale -- I'm 19 20 sorry, in sales, period. Yet again, I received nine extra 21 items, a total of \$666.36 in product, that I did not order and my stores did not need. Do you see that? 22 23 Α Uh-huh. So again, this is an independent operator 24 0 complaining that his orders are being altered without his 25

```
knowledge or consent, right?
 1
              That's what he's claiming.
 2
         Α
              That's what he's claiming and that it's impacting
 3
         0
     his bottom line, right?
 4
         Α
              Yes.
 5
              And then he continues, to make matters worse, most
 6
         Q
     of the extra items I received were not fresh product.
 7
     he gave an example, right, item 68767454 was already fully
 8
     stocked in my stores with a sell by date of January 10th,
 9
     yet I received an extra 72 pieces on December 30th with the
10
     same sell by date of January 10th, period. Most certainly
11
12
     the product that was added to my order will end up being
     stale.
            Do you see that?
13
              Uh-huh.
14
         Α
              Is that a legitimate concern of an independent
15
         Q
16
     operator?
              Yep, receiving product dated earlier than it could
17
         Α
    be --
18
              Or later?
19
         Q
              -- is a concern. Or later.
20
         Α
              Well, later is the problem, right, not earlier?
21
         Q
              No, I'm saying his concern is that it's dated
22
         Α
     earlier than the product he already had.
23
               MS. SUDBURY: Right.
24
               MR. PERLMUTTER: Please don't testify.
25
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